

# BSB51918 - DIPLOMA OF Leadership and Management



Build Leadership Capability



Boost Productivity



Fast Track Career

The BSB51918 - DIPLOMA of LEADERSHIP and MANAGEMENT is a highly sought after, nationally recognised & accredited qualification.

In the current environment, the bar on leadership has been raised. It is now critical that you have true leaders in your business, not just managers. Leaders who have their finger on the pulse, are forward-focused, actively seek new ideas and know how to inspire their team to deliver exceptional results.

Presented by World Class Teams in partnership with The Institute of Strategic Management, this program has been developed in consultation with industry experts. We use real life case studies and examples to ensure the knowledge you gain is practical and highly applicable. Discover valuable skills, tools, techniques and insight you can implement in your workplace immediately.

## You'll discover how to:



- Be future focused & agile
- Increase your effectiveness and productivity
- Build a cohesive, high-performing team
- Inspire people to deliver exceptional results
- Communicate effectively in all situations, including conflict
- Demonstrate exceptional Emotional Intelligence (EQ)
- Influence your organisation at all levels
- Initiate meaningful change
- Apply learning with practical project work



INSTITUTE OF STRATEGIC MANAGEMENT

RTO Number 91485

**WORLD**  
CLASS TEAMS

# Who is it For?

The BSB51918 - Diploma of Leadership and Management is for:

- Managers and supervisors who want to become true leaders
- People with 'gaps' in their leadership capability
- Staff who want to gain a national accreditation for their leadership skills
- High potential staff earmarked for more senior roles
- Top performing staff you want to reward and retain

Qualifications and Statements of Attainment will be issued by the  
Institute of Strategic Management RTO ID 91485



Western Sydney  
Business Connection



RTO Number 91485

INSTITUTE OF STRATEGIC MANAGEMENT

## Investment

Full Price:	\$7,590
<b>WSBC MEMBER PRICE:</b>	<b>\$2,850*</b> (save \$4,740)

\*Eligibility Criteria Apply



# Program Overview



**DURATION:**  
6 One Day Workshops  
over a six month period



**DELIVERY:**  
Face to Face or  
Live Stream



**STRUCTURE:**  
12 Topics

## **BSBWOR502**

*Lead and Manage  
Team Effectiveness*

## **BSBLDR511**

*Develop and Use  
Emotional Intelligence*

## **BSBLDR502**

*Lead and Manage  
Workplace Relationships*

## **BSBPMG522**

*Undertake Project Work*

## **BSBWOR501**

*Manage Personal Work Priorities &  
Professional Development*

## **BSBWOR501**

*Manage Quality  
Customer Service*

## **BSBMGT517**

*Manage  
Operational Plan*

## **BSBMGT516**

*Facilitate  
Continuous Improvement*

## **BSBMGT605**

*Provide Leadership  
Across the Organisation*

## **BSBMGT502**

*Manage  
People Performance*

## **BSBADM502**

*Manage Meetings*

## **BSBLDR513**

*Communicate  
with Influence*



# What Does it Mean to Turn Managers into Leaders?

In the current environment, the bar on leadership has been raised. It is now critical that you have true leaders in your business, not just managers.

## EXCELLENT MANAGER

1. Day-to-Day Focus
2. Influence Team
3. Good Emotional Intelligence (EQ)
4. Implement Change
5. Enable People to do their Job

## TRUE LEADER

1. Future Focus
2. Influence Organisation
3. Exceptional EQ
4. Initiate Change
5. Inspire People to Reach their Potential



# Frequently Asked Questions

## Q1 - How Much Time Do I Need to Commit?

The Diploma comprises six workshops over a six month period. These live workshops are held once a month. You will also need to commit one hour a week to complete assessment tasks.

## Q2 - How is the Program Delivered?

The program is live and interactive. Workshops will be conducted either face-to-face or via live stream.

## Q3 - Is it a National Qualification?

Yes. The Diploma of Leadership and Management is recognised across Australia as well as internationally.

## Q4 - I've never been to university. Can I still do the Diploma?

Absolutely! The only prerequisites are a desire to be an excellent leader and a commitment to trialling practical tools and techniques.

## Q5 - Is it suitable for new and experienced leaders?

Yes. This program is suitable for people at all levels of leadership. The material and examples will be tailored to the specific mix of leadership experience in each group, to ensure new and more senior leaders are catered for.



## Clients Include



"Di learned everything she can about our business enabling her to tailor the course to make it very meaningful & applicable. Metso has been running this course for close to 7 years and even when budgets are tight, there has never been a question as to whether it will continue."

Lauren Luitingh  
HR Partner  
METSO



"Di, you bring the best out of all those people you interact with. Your creative and motivational approach ensures people think for themselves. They share real issues and... gain real solutions. The environment you create and commitment to results is amazing."

Tracy Reilly  
Supervisor  
CATHAY PACIFIC



"Di's exuberant, engaging personality brought many out of their shells. Di gave them the right tools and techniques and enabled them to progress to manager status from being subject matter experts."

Thank-you for my new genuine leaders of teams!"

Dominic Chapman  
Manager  
TABCORP



**Gain a nationally accredited qualification, update and sharpen your leadership & management skills. Get on the priority wait list now.**

**Call [1300 085 248](tel:1300085248) or email [info@worldclassteams.com.au](mailto:info@worldclassteams.com.au)**



Founded by CEO Diana Tapp, World Class Teams is Australia's #1 High-Performance Team Consultancy.

We help ambitious companies dramatically improve their leadership, management and people skills in order to achieve a powerful step change in business growth.

